

**Please read carefully.**

**Cancellation/ Refund Policy:**

If you decide to discontinue classes for any reason you may do so with a full refund after the first class only. After the first class no refunds will be given unless it is due to injury or sickness a medical certificate will be required for all refunds. All requests for a refund must be handed into the club in writing no more than 2 weeks from date of injury or illness to be considered. Refunds will be at the discretion of the Board of Directors.

**Inclement Weather/Snow Days:**

We will send out an e-mail and post it on Facebook if we are closed due to inclement weather or circumstances beyond our control. Generally if the school buses are not running we will not be open. We will not refund/credit or make up these classes.

**Make up classes:**

In order to maintain student to coach ratios we do not do make up classes if your child misses class due to holidays or sickness. If for some reason our staff cancels class a make-up class will be posted or a credit applied.

**Volunteering Requirements:**

Everyone (except Wiggletunes) is required to submit **One Volunteering Bond cheque per child for each session for \$300.00**. Your bond cheque will be only be cashed if you do not fulfill your volunteering commitment.

It is your responsibility to both:

- a)ensure you are signed up for one of the volunteer opportunities
- b)show up for your assigned day and time.

- If you do not show up for your day your cheque will be cashed.
- It is your responsibility to find a suitable replacement .

- A reminder will posted on the Facebook page. NO Reminder calls will be made for any of the volunteer commitments.

**AGF Fee:**

Alberta Gymnastics Insurance and Registration Fees are due by the first class and are Valid from July 1<sup>st</sup> to June 30<sup>th</sup> yearly. They are non-refundable after the first class.

**COVID-19 Refund Policy (Modified Aug 2020):**

In the event of a temporary closure of the club due to provincial COVID-19 requirements, Lakeland Gymnastics will only issue a credit or refund for any cancellations **over four weeks**. For example, if the club is required to close for six weeks, a two week credit/refund will be issued. All future credits will expire one year from date of issue. All credits issued due to Spring 2020 COVID-19 shutdown will expire June 30, 2022.

Credits will not be issued due to self isolation requirements.

