

Cancellation/Refund Policy

PLEASE READ CAREFULLY

If you decide to discontinue classes for any reason you may do so with a full refund (minus Uplifter Service Fees) after the first class.

Preschool classes (Wiggletunes, Tumbleweeds, Jumping Beans) will have up to 4 weeks from the start of the session to withdraw and receive a pro-rated refund of class fees.

Badge Level programs will have 2 weeks from the start of the session to withdraw and receive a pro-rated refund of class.

After allotted time, refunds will not be given unless they are due to injury or sickness and a medical note will be required for refunds. All requests for a refund must be emailed to the club no more than 2 weeks from date of injury or illness to be considered. Refunds will be at the discretion of the Board of Directors.

Declined Payment/ NSF:

For declined payments in Uplifter an administrative fee of \$5.00 will be added to the current invoice.

For cheques returned as NSF an administrative fee of \$10.00 will be added to the current invoice.

Inclement Weather/Snow Days:

We will send out an e-mail and post it on Facebook and Instagram if we are closed due to inclement weather or circumstances beyond our control. Generally, if the school buses are not running, we will not be open. We will not refund/credit or make up these classes.

Make up Classes:

In order to maintain student to coach ratios we do not make up classes if your child misses a class due to holidays or sickness. If for some reason our staff is required to cancel a class a make-up class will be posted or a credit applied, unless it is caused by circumstances beyond our control. (i.e. Loss of power, no water, etc.)

Insufficient Registration:

While we strive to fill all our programs, we reserve the right to cancel classes, events or camp due to insufficient registration. Payment will be refunded less Uplifter service fees.

AGF Fee:

Alberta Gymnastics Insurance and Registration Fees are due by the first class and are Valid from July 1st to June 30th yearly. All participants must have a current Registration and Insurance Fee. This fee is annual and includes insurance through Alberta Gymnastics Federation. These fees are non-refundable.

***** Please note that the cost of the fees may change based on an increase to insurance premiums from AGF. If they do increase, they would be an additional amount *****

IF YOU REQUIRE CLARIFICATION OR HAVE ANY QUESTIONS REGARDING THIS POLICY PLEASE SPEAK WITH A MEMBER OF OUR OFFICE TEAM.

Signature

Date

Printed Name